



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmai.com
SECY/CHN 015/08NKS

C A No. Applied for
Complaint No. 204/2025

In the matter of:

Raj KumarComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Neeraj Sharma, A.R. of the complainant
2. Mr. R.S. Bisht & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 04th November, 2025

Date of Order: 10th November, 2025

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief facts of the grievance are that the complainant applied for new temporary electricity connection vide request no. 8007500675 at premises no. V-716, Gali no. 10, Vijay Park, Maujpur, Delhi-110053, the application of the complainant for new connection was rejected on the grounds of "MCD Objection, and NOC or building completion certificate required." The complainant further submitted that he already had a permanent meter in name of his father which was energized in the year 1985 and after getting the said meter removed, he applied for new temporary connection for construction purposes and MCD booking does not pertain to his premises.

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Secretary
CGRF (BYPL)

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2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection at premises no. V-716, Gali no. 10, Vijay Park, Maujpur, Delhi-110053 vide application no. 8007500675. Reply further stated that the application/order was auto cancelled due to non-compliance with essential procedural and commercial formalities. The reply further stated that OP is ready to release the temporary connection, provided the complainant submits a fresh application in the prescribed manner and fulfils all statutory and commercial requirements as mandated under DERC Supply Code 2017.
3. The representative of the complainant in its rejoinder reiterated his original complaint and submitted that MCD objection does not pertain to his premises. He also submit site map showing his property and booked property. He further submitted that a permanent connection having CA No. 101314327 was installed at his premises and his building structure is ground + one floor over it.
4. Arguments of both the parties are heard.
5. From the narration of facts and material placed before us we find that the application of the complainant for new electricity connection was rejected by OP on the grounds of MCD booking. The complainant has applied for new electricity connection at premises no. V-716, Gali no. 10, Vijay Park, Maujpur, Delhi-110053. OP in its reply has not mentioned any MCD objection and has submitted that they are ready to release the new electricity connection to the complainant. The complainant only needs to apply a fresh for the temporary new connection.

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6. In view of the above, we are of the view that the respondent may be directed to provide the connection.

ORDER

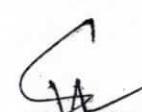
The complaint is allowed. Respondent is directed to release the connection applied by complainant after completion of all the commercial formalities as per DERC Regulations 2017.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order. If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN) 10/11/25
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

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Secretary
CGRE BYPL